

Patient Care Ombudsman

This healthcare business is going through a process of financial reorganization under the protection of the United States Bankruptcy Court. Under the bankruptcy code, the Court appoints a Patient Care Ombudsman who is responsible for monitoring the quality of care during this reorganization, and to make a report to the Court at least every 60 days.

Any patients, families, visitors or staff with concerns about patient care may contact the Ombudsman for a confidential discussion. Also, contact the Ombudsman if you would like a copy of the most recent report to the Court.

The Patient Care Ombudsman for this business is:

Joseph J. Tomaino, M.S., R.N.

212-223-5020

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Copies of reports to the court, and an automated complaint form, may be found at:

grassicpas.com/heywoodhealthcare

